

Frequently Asked Questions

Single Sign On – Intel® Teach Teachers Engage Community & Intel® Education Teaching Tools

Note: An Intel® Education teaching tools account includes *Assessing Projects* and the *thinking tools: Visual Ranking, Seeing Reason, and Showing Evidence*

- [What sites does the single sign on work with?](#)
- [Will my single sign on work with the Course Management Tool, TEO, or Course updates?](#)
- [If I change my password in community, will it change for my Teaching Tools account?](#)
- [Is my profile the same for both accounts?](#)
- [Where do I change my password and Login ID?](#)
- [If my user ID in my Teaching Tools account is my email, will that appear in community?](#)
- [What are the Teaching Tools or Assessing Projects? Why do I get an account when I was registered for community?](#)
- [What if I already have a community account and a Teaching Tools account?](#)
- [I am having problems accessing all of my accounts. Who can I contact for support?](#)
- [I am not able to login to the community after following the instructions. Is there something else I can do?](#)
- [What if I have multiple Teaching Tools account all with the same email address?](#)
- [I received a message indicating that an account already exists under the Login ID I selected. Why?](#)

Questions	Answers
Q. What sites does the single sign on work with?	A. Visual Ranking, Seeing Reason, Showing Evidence, and Assessing Projects (Teaching Tools) and the Teachers Engage Community. Back to top
Q. Will my single sign on work with the Course Management Tool, TEO, or Course updates?	A. Not at this time. Back to top
Q. If I change my password in community, will it change for my Teaching Tools account?	A. Yes, changes to common profile data fields apply to both the Teaching Tools and community (Login ID, email address, first and last name). Back to top
Q. Is my profile the same for both accounts?	A. Yes and No. Yes, there are common profile elements shared like your name, your email, and User ID. But your community profile contains extended profile data which is only used for community. Back to top

Questions	Answers
Q. Where do I change my password and Login ID?	<p>A. You can change your password and/or User ID from either the Teaching Tools profile page or your Teachers Engage profile page. When you change in one area it changes it in both locations.</p> <p>Back to top</p>
Q. If my user ID in my Teaching Tools account is my email, will that appear in community?	<p>A. Yes, if you don't want your email to show next to each item you post in community do one of the following:</p> <ul style="list-style-type: none"> • Change your profile in community to display your first and last name instead of your user ID • Change your user ID in your Teaching Tools account so it isn't your email address <p>Back to top</p>
Q. What are the Teaching Tools? Why do I get an account when I was registered for community?	<p>A. The Teaching Tools account includes access to Assessing Projects, and the Online thinking tools; Visual Ranking, Seeing Reason, and Showing Evidence. Assessing Projects is an online tool for educators to develop or create your own strategies for student-centered assessments. Online thinking tools are active learning places where students can engage in robust discussions, analyze complex information, pursue investigations, and solve problems.</p> <p>To find out more information go to visit Free Teaching Tools and Resources.</p> <p>Back to top</p>
Q. What if I already have a Teaching Tools account?	<p>A. Just log into http://engage.intel.com using your Teaching Tools Login ID and password. You will then be asked to fill out a community profile.</p> <p>Back to top</p>
Q. I am having problems accessing all of my accounts. Who can I contact for support?	<p>A. Contact teachersengage@intel.com. Provide them with as much data as possible so they can better problem-solve your issue. Information to include in your request are as follows:</p> <ul style="list-style-type: none"> • Name • Email addresses associated with accounts • User Name/Login ID • Description of issue • Browser used <p>Back to top</p>

Questions	Answers
<p>Q: I am not able to login to the community after following the instructions. Is there something else I can do?</p>	<p>A: Try this set of instructions if the process stated on our login page does not seem to work for your account:</p> <ol style="list-style-type: none"> 1. Go to https://ssl.intel.com/ipc-app and log in with your Thinking Tools account: (you can retrieve your login or password from this screen) 2. *Update any required fields. Make sure your email listed in your profile is the one associated with your community account. 3. If you make changes, log out (very important) and then log back in to make sure the changes have saved 4. Once you successfully logged in to this site, go directly to our Community site http://engage.intel.com/index.jspa and click, "Login" 5. You will be presented with the Community login. Use your current community login ID and password. If you need help retrieving this information, email teachersengage@intel.com. Passwords are case-sensitive. <p>Back to top</p>
<p>Q: What if I have multiple Teaching Tools account all with the same email address?</p>	<p>A: Currently you can only have one Login ID per e-mail, but older accounts may have multiple Login IDs. Each account still has a unique password. Make sure to enter in the correct password for the account you want mapped. If this does not work, contact teachersengage@intel.com You can retrieve all your Login IDs associated with an email by clicking on the retrieve Login ID.</p> <p>Back to top</p>
<p>Q: I received a message indicating that an account already exists under the Login ID I selected. Why?</p>	<p>A: Either you have previously registered or someone else has taken that Login ID. To confirm if you have a current Login ID, click on retrieve your Login ID using your e-mail address. If e-mail address cannot be found then you need to register using a different Login ID.</p> <p>Back to top</p>