



*This Technical Advisory describes an issue which may or may not affect the customer's product*

# Intel Technical Advisory

TA-1031-01

5200 NE Elam Young Parkway  
Hillsboro, OR 97124

June 8, 2013

## Intel® Workstation System P4304CR2LFJN may have incorrect system fan bracket installed

### Products Affected

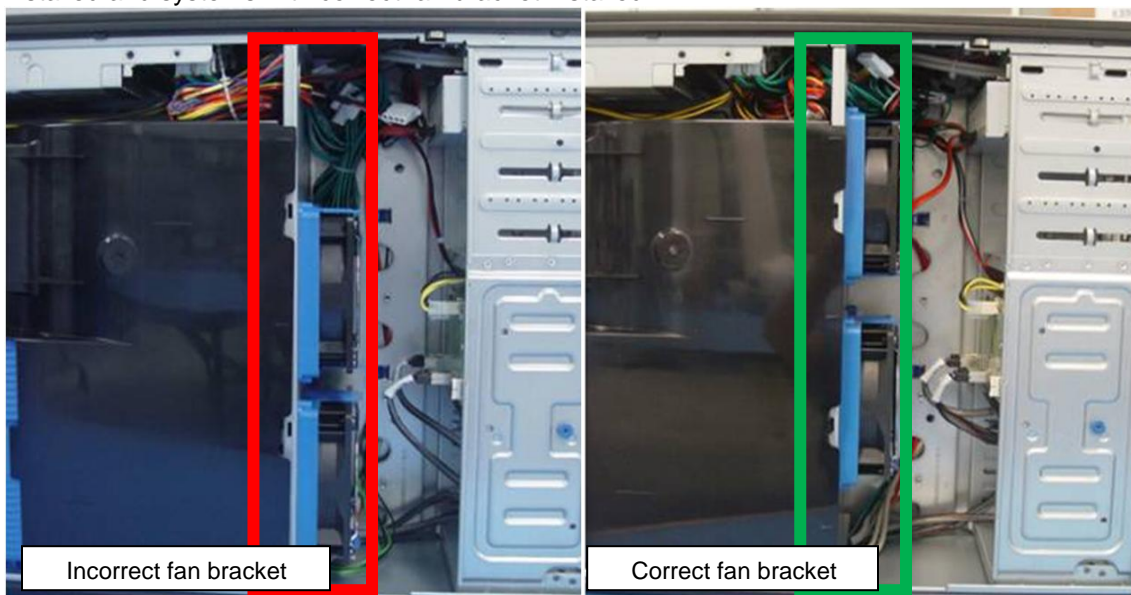
Product Code	MM#
P4304CR2LFJN	916047

Only Intel® Workstation System P4304CR2LFJN with the following Serial Numbers are affected by this Technical Advisory:

S/N from FZUP2302540 to FZUP2302721 (inclusive)
S/N from FZUP2470161 to FZUP2470308 (inclusive)

### Description

An issue was discovered by Intel for which a small number of recently built Intel® Workstation system P4304CR2LFJN may have the wrong system fan bracket installed (inside). The expected part in the Intel® Workstation system P4304CR2LFJN is a P4000L based fan bracket, but the units affected by this Technical Advisory were configured with a P4000M based fan bracket. The following picture shows the difference between systems with incorrect fan bracket installed and systems with correct fan bracket installed.



The units affected by this Technical Advisory may have incorrect system fan location which leads to relatively higher system fan speed thus worse acoustic performance than the units with correct system fan bracket.

### Root Cause

There was an excursion during manufacturing and the Intel® Workstation system P4304CR2LFJN was built with the incorrect system fan bracket.

### Corrective Action / Resolution

Short term corrective action: Intel will provide replacement system fan brackets to customers requesting them,

Long term corrective action: An additional fan bracket verification process was put in place in manufacturing to ensure there are no reoccurrences in future.

To get parts contact Intel using your normal warranty process. Please indicate you are calling regarding TA-1031-1, and have the following information when you call: part number requested and serial number(s) for the system(s) or board(s) needing the replacement part.

If you require more information about this issue, please contact your Intel Sales Representative.

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