



This Technical Advisory describes an issue which may or may not affect the customer's product

Intel Technical Advisory

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5200 NE Elam Young Parkway
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First Production Hardware Must Have System Software Updates Loaded

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Products Affected:

Product Code	Top Assembly#	Product Code	Top Assembly #
S5000PAL	TA# - D51458-001	SR2500ALBRP	TA# - D43693-002
BB5000PAL	TA# - D26897-702	SR2500ALBRPNA	TA# - D43693-002
BB5000XAL	TA# - D49413-702	SR2500ALLX	TA# - D43690-002
		SR2500ALLXNA	TA# - D43690-002
S5000PSLSATA	TA# - D50360-001	SR1500AL	TA# - D47500-002
BB5000PSLSATA	TA# - D49142-720	SR1500ALNA	TA# - D47500-002
		SR1500ALSAS	TA# - D47497-002
S5000VSASATA	TA# - D57139-001	SR1500ALSASNA	TA# - D47497-002
S5000VSA4DIMM	TA# - D57134-001		
S5000VSASCSI	TA# - D57140-001	BSA2BB	TA# - D56803-001
S5000VSASAS	TA# - D57136-001	BSA2SASBB	TA# - D57131-001



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Description:

To ensure the highest level of system reliability, the first production server boards and integrated systems listed in the "Products Affected" section above must have their system software updated before installing the server into a live networking environment.

Root Cause:

To ensure the first production server boards produced meet Intel's quality standards, Intel's server board factory requires system software revisions to freeze before the Ship Release Authorization (SRA) occurs. As a result, the factory-loaded system software revisions will not be the latest available when SRA is granted.

Intel Recommendations:

Intel highly recommends that customers who use the Intel® server boards and Intel® Integrated systems listed in the "Products Affected" section above download the latest system software from Intel and update their systems before installing them into a live networking environment.

The latest production versions of all the system software can be downloaded from Intel's secure web site IBL and from Intel's support web site, <http://support.intel.com/support/motherboards/>. Systems can also be updated by using the Intel® Deployment Toolkit 2.0 CD that is included with each production boxed board and integrated system product.

Please contact your Intel Sales Representative if you require more specific information about this issue.

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