

# intel® Technical Advisory

TA-0796-00

5200 NE Elam Young Parkway  
Hillsboro, OR 97124

November 14, 2005

## Intel® Server Chassis SR1400/SR1450/SR2400 – CDROM Tray and Floppy Tray may be incorrect

Information in this document is provided in connection with Intel products. No license, express or implied, by estoppel or otherwise, to any intellectual property rights is granted by this document. Except as provided in Intel's Terms and Conditions of Sale for such products, Intel assumes no liability whatsoever, and Intel disclaims any express or implied warranty, relating to sale and/or use of Intel products including liability or warranties relating to fitness for a particular purpose, merchantability, or infringement of any patent, copyright or other intellectual property right. Intel products are not intended for use in medical, life saving, or life sustaining applications. Intel may make changes to specifications and product descriptions at any time, without notice. The Intel® Server Chassis SR1400/SR1450/SR2400 may contain design defects or errors known as errata which may cause the product to deviate from published specifications. Current characterized errata are available on request.

### Products Affected

Product Code	MM#	Description
SR1400	857036	Intel® Server Chassis SR1400
SR1400NA	857140	Intel® Server Chassis SR1400 w/ NA power cord
SR1400SYS	870790	Intel® Server Platform SR1400JR2 (SCSI DDR)
SR1400SYSNA	871284	Intel® Server Platform SR1400JR2 (SCSI DDR) w/ NA power cord
ADW1UCHSPRKIT	856364	SR1400 - mechanical spares kit
SR1435VP2	867859	Intel® Server Platform SR1435VP2
SR1435VP2NA	867860	Intel® Server Platform SR1435VP2 w/ NA power cord
SR1435VP2D2	871832	Intel® Server Platform SR1435VP2 (DDR2)
SR1435VP2D2NA	873605	Intel® Server Platform SR1435VP2 (DDR2) w/NA power cord
SR1450	869194	Intel® Server Chassis SR1450
SR1450NA	869608	Intel® Server Chassis SR1450 w/ NA power cord
APL1UCHSPRKIT	869360	SR1450 Chassis spare kit
SR2400	857037	Intel® Server Chassis SR2400
SR2400NA	857228	Intel® Server Chassis SR2400 w/ NA power cord
SR2400SYS	865593	Intel® Server Platform SR2400JR2 (SCSI DDR)
SR2400SYSNA	865594	Intel® Server Platform SR2400JR2 (SCSI DDR) w/ NA power cord
SR2400SYSD2	865605	Intel® Server Platform SR2400JR2 (SCSI DDR2)
SR2400SYSD2NA	866080	Intel® Server Platform SR2400JR2 (SCSI DDR2) w/ NA power cord
ADR2UCHSPRKIT	857898	SR2400 - mechanical spares kit

### Description

An issue has been identified with both the CDROM tray and the Floppy tray used in Intel Server Chassis SR1400/SR1450/SR2400. The mounting pins of both the CDROM tray and the Floppy tray may be misoriented. As a result, the CDROM or the Floppy can not be installed into the tray with misoriented mounting pins.

See below figure 1 for the CDROM tray with misoriented mounting pins and figure 2 for the CDROM tray with correctly oriented mounting pins.

# intel® Technical Advisory

TA-0796-00

5200 NE Elam Young Parkway  
Hillsboro, OR 97124

November 14, 2005

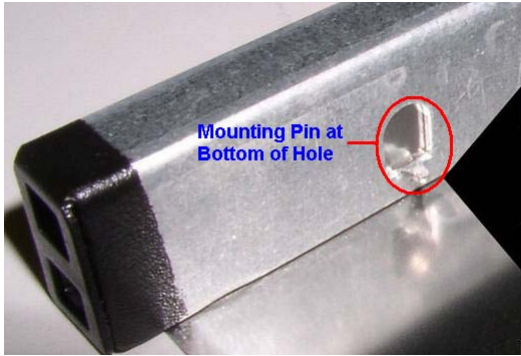


Figure 1: CDROM Tray with misoriented pins



Figure 2: CDROM Tray with correctly oriented pins

See below figure 3 for the Floppy tray with misoriented mounting pins and figure 4 for the Floppy tray with correctly oriented mounting pins.



Figure 3: Floppy Tray with misoriented pins

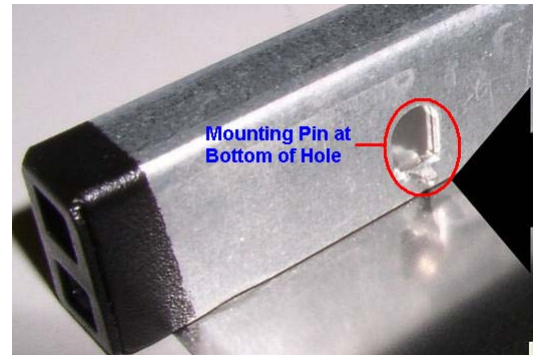


Figure 4: Floppy Tray with correctly oriented pins

## Root Cause

During the tray assembly, the mounting pins may be oriented incorrectly.

## Corrective Action / Resolution

The manufacturing process has been corrected to prevent misorientation of the mounting pins.

Customers who encounter this issue can request a replacement tray. For a replacement tray, contact Intel using your standard warranty process. Please indicate that you are calling regarding TA# 0796-00, and have the following information when you call; the part number requested: 6070A0074602 for the CDROM tray, 6070A0074702 for the Floppy tray, and the serial number(s) for the system(s) needing the replacement part.

Please contact your Intel Sales Representative if you require more specific information about this issue.

Enterprise Platforms & Services Division  
Intel Corporation