



*This Technical Advisory describes an issue which may or may not affect the customer's product*

# Intel Technical Advisory

TA-0825-1

5200 NE Elam Young Parkway  
Hillsboro, OR 97124

July 28, 2006

## ASR2500SIXDRV Shipped with Incomplete Hardware

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### Products Affected

ASR2500SIXDRV

### Description

All sixth drive kits for the Intel® Server Chassis SR2500 to date have been shipped without a hard drive carrier included. A hard drive carrier is necessary to install the sixth hard drive into the system.

### Corrective Action / Resolution

All future sixth drive kits will be shipped with the drive carrier included. Intel is changing both the MM number and the Top Assembly (TA) number for the kits that will include the hard drive carrier. If you have purchased a kit without a carrier, contact Intel using your normal warranty process. Please indicate that you are calling regarding TA# 0825-1, and have the following information when you call; the part number of the replacement carrier(C82439-001) and the version number for the kits(s)(D4380-002) needing the replacement part. Customers with an immediate need for drive carriers may use their existing stocks of Intel product code FXXDVCARBLK.

The following table details the changes to the MM and TA numbers.

Affected Product Code	Pre-Change MM#	Post-Change MM#	Pre-Change TA	Post-Change TA
ASR2500SIXDRV	881259	885929	D43807-002	D43807-003

Please contact your Intel Sales Representative if you require more specific information about this issue.

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