



This Technical Advisory describes an issue which may or may not affect the customer's product

Intel Technical Advisory

TA-0998-2

5200 NE Elam Young Parkway
Hillsboro, OR 97124

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INTEL® ESRT2 RAID NOT SUPPORTED ON INTEL® SERVER BOARD S2600CP2/S2600CP2J

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Products Affected

Intel® Server Board S2600CP2 and Intel® Server Board S2600CP2J. The detailed Product Code and the MM# are listed in below table:

Product Code	MM#
BBS2600CP2	916039
DBS2600CP2	916040
DBS2600CP2IOC	920971
BBS2600CP2J	921042

Description

The Intel® Embedded Server RAID Technology 2 (ESRT2) is not supported on the Intel® Server Board S2600CP2 and Intel® Server Board S2600CP2J. The server boards mentioned above cannot detect storage devices during the Operating System (OS) installation process for all Operating Systems.

The Intel® Server Board S2600CP4 products are not impacted by this issue.

Root Cause

The Sub-System ID (SSID) of the impacted server boards are not supported by the current ESRT2 drivers for all Operating Systems.

Corrective Action / Resolution

On the Intel® Server Board S2600CP2 and Intel® Server Board S2600CP2J, the issue was fixed by the ESRT2 driver 15.00.0528.2012 for the Advanced Host Controller Interface (AHCI) Capable ESRT2 RAID mode over SATA_0 through SATA_5 connectors. On Intel® Server Board S2600CP2, the issue is under investigation for the SAS/SATA Capable Controller ESRT2 RAID mode over SATA/SAS_0 through SATA/SAS_7 connectors. The future update to this TA will include more information.

Please contact your Intel Sales Representative if you require more specific information about this issue.

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