



Technical Advisory

TA-874-1

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Intel® Storage System SSR212MA SRCS28X RAID Controller Shipped with Wrong Version Firmware

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Products Affected

Product	Product Codes
Intel® Storage System	SSR212MA SSR212MANA

Description

Intel recently discovered that some SSR212MAs shipped out the warehouse were loaded with the wrong firmware version, 815B, on the SCRS28X RAID controller. The problem has been root caused to an early firmware cut-in in the factory, originally scheduled for 8/20th. There is no adverse effect when systems are loaded with the new 815B firmware. However, if 814G firmware is needed the SRCS28X RAID Controllers can be reflashed to 814G firmware by applying the 814G-2.20.4.8_20060927.install file. You can obtain a copy of the 814G firmware and release notes on support.intel.com under the SSR212MA product firmware page. Please read the release notes in its entirety before applying the downgrade.

Corrective Action/Resolution

Downgrade to 814G firmware via the process described above. No actions need to be taken if 815B firmware is desired.

EPSD Storage and RAID Group
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